



7037 Old Madison Pike, Suite 400
Huntsville, AL 35806

239503 - Delta Com
239504 - Business Telecom

September 19, 2012

Public Service Commission of SC
Clerk's Office
Post Office Drawer 11649
Columbia, South Carolina 29211

Re: Authorized Utility Representative Form for Telecommunications Carriers

Dear Sir or Madam:

Enclosed are an original and two copies of the Authorized Utility Representative Form for Telecommunications Carriers for Business Telecom, Inc. d/b/a EarthLink Business and DeltaCom, Inc. d/b/a EarthLink Business.

✓
Please acknowledge receipt of this information by date-stamping the copy of this letter labeled "return receipt" and returning it to me in the self-addressed, stamped envelope provided for that purpose. Should you have any questions regarding this information, please contact me at 256-382-7090 or via electronic mail at Traci.Tidmore@corp.earthlink.com.

Sincerely,

A handwritten signature in cursive script that reads 'Traci Tidmore'.

Traci Tidmore
Regulatory Program Manager

CC: Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201

Enclosures

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC ☒ CLEC ☐ ILEC ☐ Wireless

CERTIFICATED COMPANY INFORMATION

DeltaCom, Inc.	
Company Name	
d/b/a EarthLink Business	256-382-7090
Dbaf/ka	Telephone #
7037 Old Madison Pike	
Mailing Address	
Huntsville, Alabama 35806	
City, State, Zip Code	
7037 Old Madison Pike	
Business Location	
Huntsville, Alabama 35806	Madison
City, State, Zip Code	County

REGISTERED AGENT INFORMATION

Registered Agent: National Registered Agents, Inc.

Mailing Address: 2 Office Park Court, Suite 103

City, State, Zip Code: Columbia, SC 29223

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- A. Rolla Huff, Chief Executive Officer, 1375 Peachtree Street, Atlanta, GA 30309
General Manager (Include address if different than above.)
404-748-6428 / 404-748-7029 / rolla@corp.earthlink.com
Telephone Number Facsimile Number E-mail Address
- B. Attn: Office of the CEO, 330 Monroe Avenue, Rochester, NY 14607
Customer Relations / Complaints Representative (Include address if different than above.)
888-832-5802 / 585-278-1702 / inquiry@corp.earthlink.com
Telephone Number Facsimile Number E-mail Address
- C1. Barbara DiNiCola, 330 Monroe Avenue, Rochester, NY 14607
Customer Relations/Complaints Representative for Escalated Complaints (Include address if different than above.)
585-697-7822 / 585-278-1702 / bdnicola@corp.earthlink.com
Telephone Number Facsimile Number E-mail Address
- C2. 1-855-352-2731
Customer Contact (Toll Free Number)
- D. Jonathan Mapes, Vice President of Engineering, 3000 Columbia House Blvd, Vancouver, WA 98661
Engineering Operations (Include address if different than above.)
360-759-9580 / / jmapes@corp.earthlink.com
Telephone Number Facsimile Number E-mail Address
- E. Jill Fritz, Vice President, Customer Service, 330 Monroe Avenue, Rochester, NY 14607
Test and Repair (Include address if different than above.)
585-530-2972 / / jfritz@corp.earthlink.com
Telephone Number Facsimile Number E-mail Address

F. Ronald Figueroa, Manager Network Operations Center
Emergencies (During non-office hours)
800-883-6900 / / Ronald.Figueroa@corp.earthlink.com
Telephone Number Facsimile Number E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G. Paula Foley, Regulatory Affairs Counsel
Regulatory Officer (Include address if different than above.)
781-362-5713 / 781-362-1313 / pfoley@corp.earthlink.com
Telephone Number Facsimile Number E-mail Address

H. Becky West, Regulatory Compliance
Dual Party Mailings (Name)
12399 SW 53rd St, Suite 102, Cooper City, FL 33330
Mailing Address
954-252-1023 / 786-363-0147 / becky.west@corp.earthlink.com
Telephone Number Facsimile Number E-mail Address


I. Paula Foley, Regulatory Affairs Counsel
Interim LEC Fund Mailings (Name)
5 Wall Street, Burlington, MA 01803
Mailing Address
781-362-5713 / 781-362-1313 / pfoley@corp.earthlink.com
Telephone Number Facsimile Number E-mail Address

J. Becky West, Regulatory Compliance
Universal Service Fund Mailings (Name)
12399 SW 53rd St, Suite 102, Cooper City, FL 33330
Mailing Address
954-252-1023 / 786-363-0147 / becky.west@corp.earthlink.com
Telephone Number Facsimile Number E-mail Address

K. Pinky Neal
Gross Receipts Mailings (Name)
1375 Peachtree Street, Mail Stop 1A-749, Atlanta, GA 30309
Mailing Address
404-748-7861 ext. 22861 / 404-748-7029 / nealp3@corp.earthlink.com
Telephone Number Facsimile Number E-mail Address

L. Becky West
Lifeline Mailings (Name)
12399 SW 53rd St, Suite 102, Cooper City, FL 33330
Mailing Address
954-252-1023 / 786-363-0147 / becky.west@corp.earthlink.com
Telephone Number Facsimile Number E-mail Address

Traci Tidmore
This form was completed by (print name)
Regulatory Program Manager
Title


Signature
09/19/2012
Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Clerk's Office
Post Office Drawer 11649
Columbia, South Carolina 29211

Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201

(Rev. PSC 11/2010)